

**Escalation Matrix – Espresso Financial Services Private Ltd (formerly known as Sharekhan Comtrade Private Limited) – Demat Services**

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	Customer Service	10th Floor, Beta Building, Lodha iThink Techno Campus, Off. JVLR, Opp. Kanjurmarg Railway Station, Kanjurmarg (East), Mumbai - 400042, Maharashtra	022-67670700	<a href="mailto:dpcell@myespresso.com">dpcell@myespresso.com</a>
Head of Customer care	Mary D'souza	Empire Plaza, Lal Bahadur Shastri Rd, Chandan Nagar, Vikhroli West, Mumbai - 400083, Maharashtra	022-50293052	<a href="mailto:escalations@myespresso.com">escalations@myespresso.com</a>
Compliance Officer	Sandeep Adhangale	10th Floor, Beta Building, Lodha iThink Techno Campus, Off. JVLR, Opp. Kanjurmarg Railway Station, Kanjurmarg (East), Mumbai - 400042, Maharashtra	022-67502000	<a href="mailto:sandeep.adhangale@myespresso.com">sandeep.adhangale@myespresso.com</a> <a href="mailto:compliance@myespresso.com">compliance@myespresso.com</a> <a href="mailto:igc@myespresso.com">igc@myespresso.com</a>
CEO	Mr. Kalyanaraman	10th Floor, Beta Building, Lodha iThink Techno Campus, Off. JVLR, Opp. Kanjurmarg Station, Kanjurmarg (East), Mumbai - 400 042, Maharashtra	022 - 67502000	<a href="mailto:ceo@myespresso.com">ceo@myespresso.com</a>

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Depositories at <https://www.epass.nsdl.com/complaints/websitecomplaints.aspx> , <https://www.cdslindia.com/Footer/grievances.aspx> Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.