

Escalation Matrix – Espresso Financial Services Private Ltd. (formerly known as Sharekhan Comtrade Private Ltd.) – Broking Services

Details of	Contact Person	Address	Contact No.	Email ID
Customer Care	Customer Service	10th Floor, Beta Building, Lodha iThink Techno Campus, Off. JVLR, Opp. Kanjurmarg Station, Kanjurmarg (East), Mumbai - 400 042, Maharashtra	022-67670700	support@myespresso.com
Head of Customer Care	Mary D'souza	Empire Plaza, Lal Bahadur Shastri Rd, Chandan Nagar, Vikhroli West, Mumbai - 400083, Maharashtra	022-50293052	escalations@myespresso.com
Compliance Officer	Sandeep Adhangale	10th Floor, Beta Building, Lodha iThink Techno Campus, Off. JVLR, Opp. Kanjurmarg Station, Kanjurmarg (East), Mumbai - 400 042, Maharashtra	022-67502000	sandeep.adhangale@myespresso.com compliance@myespresso.com igc@myespresso.com
CEO	Mr. Kalyanaraman	10th Floor, Beta Building, Lodha iThink Techno Campus, Off. JVLR, Opp. Kanjurmarg Station, Kanjurmarg (East), Mumbai - 400 042, Maharashtra	022 - 67502000	ceo@myespresso.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/> Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.